

Guarantee Bond

Car Teck Sectional door & up and over doors

TECKENTRUP guarantees according to regulations of this guarantee bond that TECKENTRUP CarTeck sectional and up & over doors will be free from material and manufacturing defects - restricted to a maximum of 5 door movements per day (open/close)- for a period of 10 years as of delivery (durability guarantee).

Teckentrup grants 2 years of warranty on the drive system for drives of the model series TA 12.2, TA 20.2 und TA 40.2 that are built into Car Teck sectional and up&over doors or those drives used in combination with these doors.

For the drive types CarTeck Drive 500, CarTeck Drive 600 und CarTeck Drive 600 pro⁺ by Sommer Antriebs- und Funktechnik GmbH, which are built into Car Teck sectional and up&over doors and/or are used with those a warranty period of 5 years for the drive system and 2 years for radio, accessories, tubular motors and barriers applies.

The warranty period for any replacement deliveries is 6 months, however at least the ongoing warranty period. The entire warranty period will not be extended by making use of the warranty periods granted by Sommer Antriebs- und Funktechnik GmbH.

For the period of 5 years as of delivery Teckentrup grants warranty on springs, steel cables, rollers, hinges and pulleys of the TECKENTRUP Car Teck sectional and up & over doors. This is valid for normal usage and restricted to a maximum of 5 door movements (open/close) per day.

The warranty period for any replacement deliveries is 6 months but at least the current warranty period.

For the respective warranty period we will remedy deficiencies on the TECKENTRUP Car Teck sectional and up & over door which are verifiably due to a material or manufacturing defect. At our choice we undertake to replace faulty goods by defect-free goods at no costs, repair or refund reduced value. Any costs for dismantling and installation as well as costs for unsolicited returns will not be refunded.

Respective warranty is only valid for the country the TECKENTRUP Car Teck sectional and up & over door had been purchased in. The TECKENTRUP Car Teck sectional and up & over door has to be purchased via the by us defined distribution channel. Respective warranty claim applies only to defects occurred within the warranty period.

Respective warranty does not apply to TECKENTRUP Car Teck sectional and up & over doors that are exposed to extreme conditions, e.g. corrosive influences near the sea.

Further excluded are:

- Damages due to external influences or services, particularly installations done by third parties,
- damages due to improper installation as well as extraneous start-up and operation,

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- damages due to external influences like fire, water, salt, alkalis and abnormal environmental influences,
- colour changes that occur over time,
- door leaf expansion due to solar radiation,
- transport damages,
- wear and tear or consumables of the door drive (e.g. bulbs, fuses, batteries),
- damages due to service and maintenance failure as well as faulty or not timely applied protective coats,
- damages due to usage of parts of foreign origin without the manufacturer's permission,
- damages due to negligent or intentional destruction and damaging as well as those due to force majeure.

The warranty will be cancelled if the deficiency has not been reported (in written form) immediately after determination and/or the product number has been removed or can not be identified. In this case the customer or a third party can not assert any further claims, particularly no compensation claims of any kind.

This guarantee bond is subject to the law of the Federal Republic of Germany.